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PRIVACY POLICY

Content:

- Responsible party
- Personal information
- Purpose of data use
- Email newsletter
- Data transfer
- User data
- Automatically collected non-personal data
- Security
- Integration of third-party services and content
- Information that is automatically stored on your computer – „cookie“
- User-based online advertisement through cookies
- Google (Universal) Analytics for web analytics
- Google certified trader
- Facebook Plugin
- Twitter plug-in (e. g. „Twitter“ button)
- Google+ plug-in (e. g. „+1“ button)
- Pinterest plug-in
- Youtube Video Plug-in
- Vimeo Video Plug-in
- Evaluation reminder (through Trusted Shops and Ekomi)
- Links to other websites
- The storage duration
- Modification of this privacy policy

The protection of personal data is important to us. When operating our website www.andracor.com as well as the services and business activities of Metamorph GmbH offered via the website, we observe the applicable legal regulations for the protection of personal data and data security. We would like to inform you about the collection, processing and use of personal data at Metamorph GmbH as follows:

Responsible party

If you have any questions regarding the collection, processing or use of your personal data, the disclosure, correction, blocking or deletion of data as well as the revocation of any given consents or objections to a specific use of data, please contact the responsible party:

Metamorph GmbH, Wilhelminenhofstraße 83-85, 12459 Berlin, Telefon: +49 30-400 446 50,
E-Mail: support@andracor.com



METAMORPH



Personal information

In connection with the execution of the online activities initiated by you (for example Using the contact form, creating an account or placing an order) we do not collect any personal data, e. g. company, name, first name, address, telephone number, e-mail address (all above together also „online offers“). Beyond this, we do not collect any personal data unless you provide this information voluntarily, for example as part of an enquiry by e-mail or telephone or the order of the e-mail newsletter. The aforementioned types of personal data are stored by us.

We collect and store such personal data only if and to the extent that the German Federal Data Protection Act of Germany (Bundesdatenschutzgesetz – BDSG) or other applicable legal provisions permit this or if you have given your consent as the party concerned.

Insofar as we provide you as our customer/user via the service or free online offers the technical prerequisites to carry out a data processing on your part, we are commissioned data processor in the sense of § 11 BDSG – in this case you are responsible as our customer/user.

Purpose of data use

Execution of contracts and free offers: The personal data collected by us will be used (i. e. processed and used) primarily for the establishment and execution of contractual relationships as well as for the execution of the activities initiated by you (for example Free-of-charge website usage options, ordering the e-mail newsletter), and to answer your questions or to give you access to certain information or offers.

Marketing: We also use personal data for the maintenance of existing customer relationships, e. g. for the maintenance of customer relationships like conducting online surveys and sending product and customer information, including information from our associated shops such as maskworld.com, andracor.com, supremereplicas.com or superepic.com, as the case may be.

Consent: To the extent that consent is required for sending product information or conducting market research (together „advertising purposes“) in accordance with the applicable legal provisions, such information will only be sent if you have given us your consent. You can then revoke your consent at any time with effect for the future; and even in cases where no consent is required for the commercial use of your data, you can object to the use of data for advertising purposes at any time by notifying support@andracor.com. After receiving your objection or revocation of a previously given consent, we will cease using the relevant data for advertising purposes.

In addition, we reserve the right to save your first and last name, your postal address and – insofar as we have received this additional information from you within the framework of the contractual relationship – your title, academic degree, year of birth and your professional, industry or business name in summarized lists and to use them for our own advertising



METAMORPH



purposes. You can object to the storage and use of your data for these purposes at any time by sending a message to the above-mentioned contact option.

If we receive your e-mail address in connection with the sale of a product or the initiation of a contract and you have not objected to this, we reserve the right to send you regular offers for similar products, such as those already purchased, from our assortment by e-mail. You can object to this use of the e-mail address at any time by sending a message to support@andracor.com or via the link provided in the advertising e-mail without incurring any costs other than the transmission costs according to the basic rates.

Other matters: In anonymized form, we also use the data collected when using our online offers to prepare analyses and evaluations that can be used for statistical or marketing purposes. These include e. g. Analyses of the intensity of use of our online offers and the popularity of individual offers or functions. In addition, we reserve the right to use personal data for other purposes permitted by the applicable data protection regulations, in particular to maintain data security and to prevent or clarify malfunctions and misuse of our online offers (e. g. through intentional attacks on computer systems), to improve our offers or to commission third parties as subcontractors to carry out technical or administrative services. Finally, the use of data may also be necessary due to legal obligations or official or judicial orders, as well as to establish or safeguard legal claims or to defend against legal actions.

Email newsletter

If you subscribe to our newsletter, we use the data required for this purpose or provided by you separately to send you our e-mail newsletter on a regular basis. We will also send you customer information, such as a reminder email in the event of an interrupted purchase or an email on your birthday, if you have specified the date. Unsubscribing from the newsletter is possible at any time and can be done either by clicking on the unsubscribe link in the respective e-mail or by sending a message to support@andracor.com.

Data transfer

Personal data is passed on to IT service providers commissioned by us, in particular data center operators who have access to personal data from our area of responsibility. In certain cases, it may be necessary to transfer personal data to third parties who are not established within the EU or the European Economic Area (EEA). We will only transfer your data to such third parties outside the EU/EEA if we can ensure that they guarantee a sufficient level of data protection or if you have given us your express consent to the disclosure. In order to fulfill the contract, we also pass on your data to the shipping company commissioned with the delivery, as far as this is necessary for the delivery of ordered goods. Depending on which payment service provider you choose in the order process, we pass on the payment data collected for this purpose to the credit institution commissioned with the payment and, if applicable, to the payment service provider commissioned by us or to the selected payment service, in order to process payments. Some of the selected payment service providers also collect this data themselves, if you create



METAMORPH



an account there. In this case, you will need to log in to the payment service provider with your access data during the ordering process. The data protection declaration of the respective payment service provider will then apply.

We would like to draw your attention to the respective general terms and conditions and data protection declarations of the financial service providers with whom we cooperate closely:

Klarna Sofort (DIRECT E-banking) (SOFORT GmbH, Theresienhöhe 12, 80339 München),
Privacy policy: <https://www.klarna.com/uk/privacy-policy/>

Amazon Pay (Amazon Payments Europe S.C.A., 5 Rue Plaetis, 2338 Luxemburg), Privacy
policy: <https://payments.amazon.de/help/201751600>, Amazon Pay Nutzungsvereinbarung:
<https://pay.amazon.com/uk/help/201751590>

PayPal (PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal, L-2449 Luxembourg),
Privacy policy: <https://www.paypal.com/uk/webapps/mpp/ua/privacy-full>, PayPal Terms and
conditions: <https://www.paypal.com/uk/webapps/mpp/ua/legal>

Payolution (payolution GmbH, Am Euro Platz 2, 1120 Wien), Privacy policy (only in german):
<https://payment.payolution.com/payolution-payment/infoport/dataprivacydeclaration>

We are entitled to examine the risk of non-payment on the buyer's side to the extent permitted by law, for the purpose of deciding on the justification, execution or termination of the purchase contract. In this respect, probability values for payment behaviour and creditworthiness information are collected and processed on the basis of mathematical-statistical methods for the future behaviour of the buyer. Your address data is also used to calculate these probability values. For the examination we will use the services of credit agencies, here SCHUFA Holding AG, Kormoranweg 5, 65201 Wiesbaden, and for this purpose we will transmit your data to them or request them there.

User data

When you access our website and the online services provided via the website, certain user-related information is collected and then used to enable you to use our online services on a permanent basis. This includes features for identification of the user (e. g. Internet protocol address) and use-related data (e. g. information on the start, end and duration of use as well as the online offers you use). This information may allow conclusions to be drawn about specific or identifiable persons and may therefore constitute personal data. The collection and use of your use-related data is also carried out in compliance with the applicable legal regulations on data protection. The IP address of the user is recorded and stored anonymously during every process in order to ensure the availability of the service as well as the data and information security of our own systems.



METAMORPH



Automatically collected non-personal data

When you access our website, information is occasionally collected automatically (i. e. not via registration) that cannot be attributed to a specific or identifiable person (e. g. Internet browser and operating system used, domain name of the website from which you came, number of visits, average time spent on our website, pages viewed). We use this information to determine the attractiveness of our website and improve its performance and content.

Security

Metamorph GmbH takes technical and organizational measures that are necessary to protect your personal data against unlawful processing, against unlawful or unintentional alteration or deletion as well as against loss and against unauthorized disclosure or unauthorized access. We have implemented security standards to protect the personal information you provide to us through industry-standards and technologies. We regularly review our system for potential vulnerabilities and attacks, using a system-level access-protected data center to protect the information you store on our servers. However, since the Internet is not a one hundred percent secure environment, we cannot assume any warranty or liability for the security of the data you transmit to us via Internet. There is no guarantee that information will not be accessed, disclosed, modified or destroyed as a result of the breach of our physical, technical and organizational security measures.

Integration of third-party services and content

It is possible that third-party content such as videos from YouTube, maps from Google Maps, RSS feeds or graphics from other websites may be included in our online content. This always presupposes that the providers of this content (hereinafter referred to as „third-party providers“) perceive the IP address of the users. Without the IP address, they would not be able to send the content to the browser of the respective user. The IP address is therefore required for the presentation of this content. We make every effort to use only those contents whose respective providers use the IP address solely for the delivery of the contents. However, we have no influence if the third-party providers store the IP address for statistical purposes, for example. As far as we know, we inform our users about this.

Information that is automatically stored on your computer – „cookie“

When you visit our website, we may store information on your computer in the form of a „cookie“ (i. e. a small file). For example, cookies allow us to adapt a website to your interests. Some of the cookies used by us are deleted after the end of the browser session, i. e. after closing your browser (so-called session cookies). Other cookies, on the other hand, remain on your end device and enable us or our partner companies to recognize your browser the next time you visit our site (persistent cookies). You can set your browser in such a way that you will be informed about the setting of cookies and thus decide individually on their acceptance or exclude the acceptance of cookies for certain cases or generally. If you do not want us to



METAMORPH



recognize your computer, please set your Internet browser to delete cookies from your computer's hard drive, block all cookies or warn you before a cookie is stored. The help function of most web browsers explains how to prevent your browser from accepting new cookies, how to let your browser know when you receive a new cookie or how to turn off all cookies.

User-based online advertisement through cookies

Our website uses ADTECH, a web analytics service provided by ADTECH GmbH, Robert-Bosch-Str. 32,63303 Dreieich, to analyse your user behaviour. This web analysis service allows us to measure the delivery of advertisements on this website, e. g. the number of clicks on an advertisement or how often an advertisement was delivered to a single page visitor. For this purpose, ADTECH GmbH places cookies on the website visitor's computer, which are used to collect the following non-personal data about the website visitor: browser type, operating system, date and time as well as whether a certain advertisement was delivered. A conclusion to your person is not possible.

ADTECH GmbH works in accordance with the applicable data protection regulations and complies with the provisions of the Privacy Preferences Project (P3P), which have been established by the World Wide Web Consortium.

You can disagree to ADTECH GmbH's setting of cookies and the collection of the data collected by clicking on the „Ad Cookie Opt-Out“ button at the following address
http://www.adtech.de/cookie_opt-out/

Google (Universal) Analytics for web analytics

Our website uses Google (Universal) Analytics, a web analysis service provided by Google Inc. (www.google.com) Google (Universal) Analytics uses methods that enable an analysis of your use of the website, such as so-called „cookies“, text files that are stored on your computer. The generated information about your use of this website is usually transferred to a Google server in the USA and stored there.

By activating the IP anonymisation on this website, the IP address will be shortened prior to transmission within the Member States of the European Union or in other States party to the Agreement on the European Economic Area.

Only in exceptional cases the full IP address is transferred to a Google server in the USA and shortened there. The anonymous IP address transmitted by your browser within the scope of Google Analytics will not be merged with other Google data. You can prevent Google from collecting the data generated by the cookie and relating to your use of the website (including your IP address) and from processing this data by Google by downloading and installing the browser plugin available at the following link: <http://tools.google.com/dlpage/gaoptout?hl=en>



METAMORPH



As an alternative to the browser plugin, you can click this link to prevent Google Analytics from collecting data on this website in the future. An opt-out cookie is stored on your device. If you delete your cookies, click the link again.

Google Certified Trader

Metamorph GmbH is a Google Certified Trader, so once you've made a purchase, you'll be able to take advantage of free buyer protection from Google. The activation of this buyer protection is triggered by the order confirmation module from us as a Google Certified Trader placed on the order confirmation pages of our shop. You can choose this buyer protection when you place an order by clicking on „Yes, I would like to activate the free buyer protection“. Alternatively, the protection can be refused by clicking on „No, thank you“ of course.

If you choose this buyer protection as part of the Google Certified Traders Program, you will receive an email confirmation from Google that includes order details such as the expected delivery date, customer support contact information, and a link to the Google Certified Trader Account. After the order is shipped, you will also be invited to participate in the Google Certified Trader Customer Survey. If you don't want to protect your order with buyer protection, the buyer protection activation window will disappear and only anonymous order details will be sent to Google. For further information: <https://www.google.com/intl/en/policies/privacy/>

Facebook Plug-in

Our website uses so-called social plug-ins („Plugins“) of the Facebook social network operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA („Facebook“). The plugins are marked with a Facebook logo or the addition „Facebook Social Plug-in“ or „Facebook Social Plugin“. An overview of the Facebook plugins and their appearance can be found here: <http://developers.facebook.com/plugins>

When you access a page of our website that contains such a plugin, your browser establishes a direct connection to Facebook's servers. The content of the plugin is sent directly from Facebook to your browser and integrated into the page. Through this integration, Facebook receives the information that your browser has accessed the corresponding page of our website, even if you do not have a Facebook profile or are not currently logged on to Facebook. This information (including your IP address) is sent directly from your browser to a Facebook server in the United States and stored there.

If you are logged in to Facebook, Facebook can associate your visit to our website directly with your Facebook profile. If you interact with the plugins, for example by clicking on the „Like“ button or by posting a comment, this information will also be sent directly to a Facebook server and stored there. The information is also published on your Facebook profile and displayed to your Facebook friends according to your Facebook settings.



METAMORPH



For the purpose and scope of data collection, further processing and use of the data by Facebook, as well as your rights and options for privacy protection, please refer to the Facebook Privacy policy: <http://www.facebook.com/policy.php>

If you do not want Facebook to associate the information collected through our website directly with your Facebook profile, you must log out before visiting our website on Facebook. You can also completely prevent the loading of Facebook plugins with add-ons for your browser, e. g. with the „Facebook Blocker“ (<http://webgraph.com/resources/facebookblocker/>) or the script blocker „NoScript“ (<http://noscript.net/>).

Twitter plug-in (e. g. „Twitter“ button)

Our website uses so-called social plug-ins („plugins“) of the microblogging service Twitter, which is operated by Twitter Inc., 1355 Market St, Suite 900, San Francisco, CA 94103, USA („Twitter“). The plugins are marked with a Twitter logo, for example in the form of a blue „Twitter bird“. An overview of the Twitter plugins and their appearance can be found here: <https://twitter.com/about/resources/buttons>

If you access a page of our website that contains such a plugin, your browser will connect directly to Twitter’s servers. Twitter sends the content of the plugin directly to your browser and integrates it into the page. Through the integration Twitter receives the information that your browser has called up the corresponding page of our website, even if you do not have a profile on Twitter or if you are not currently logged in to Twitter. This information (including your IP address) is sent directly from your browser to a Twitter server in the USA and stored there.

If you are logged in to Twitter, Twitter can link your visit to our website directly to your Twitter account. If you interact with the plugins, for example by clicking the „Twitter“ button, the corresponding information is also sent directly to a Twitter server and stored there. The information is also published on your Twitter account and displayed to your contacts.

For the purpose and scope of data collection and further processing and use of the data by Twitter, as well as your rights and settings for the protection of your privacy, please refer to the data protection information provided by Twitter: <https://twitter.com/privacy>

If you do not want Twitter to associate the information collected via our website directly with your Twitter account, you must log out before visiting our website. You can also completely prevent the loading of Twitter plugins with add-ons for your browser, e. g. with the script blocker „NoScript“ (<http://noscript.net/>).

Google+ plug-in (e. g. „+1“ button)

Our website uses so-called Social Plugins („Plugins“) of the social network Google+, which is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA („Google“). The plugins can be recognized by buttons with the sign „+1“ on a white or coloured



METAMORPH



background. An overview of the Google Plugins and their appearance can be found here:
<https://developers.google.com/+/plugins>

When you access a page of our website that contains such a plugin, your browser establishes a direct connection to Google's servers. The content of the plugin is sent by Google directly to your browser and integrated into the page. Through the integration, Google receives the information that your browser has called up the corresponding page of our website, even if you do not have a profile on Google+ or if you are not currently logged in to Google+. This information (including your IP address) is transferred directly from your browser to a Google server in the USA and stored there.

If you are logged in to Google+, Google can assign your visit to our website directly to your Google+ profile. If you interact with the plugins, for example by pressing the „+1“ button, the corresponding information is also sent directly to a Google server and stored there. The information is also published on Google+ and displayed to your contacts.

For the purpose and scope of data collection and further processing and use of the data by Google, as well as your rights and options for privacy protection, please refer to the data protection information provided by Google: <http://www.google.com/intl/de/+/policy/+1button.html>

If you do not want Google to associate the information collected through our website directly with your profile on Google+, you must log out before visiting our website on Google+. You can also completely prevent the loading of Google Plugins with add-ons for your browser, e. g. with the script blocker „NoScript“. (<http://noscript.net/>).

Pinterest plug-in

On our website, so-called social plugins („plugins“) of the social network Pinterest are used, which is operated by Pinterest Inc., 808 Brannan Street, San Francisco, CA 94103, USA („Pinterest“). The plugins are marked with a Pinterest logo. An overview of the Pinterest plugins and their appearance can be found here:

<https://developers.pinterest.com/docs/getting-started/introduction/>

When you access a page of our website that contains such a plugin, your browser establishes a direct connection to Pinterest's servers. The content of the plugin is transferred directly to your browser by Pinterest and integrated into the page. Through this integration, Pinterest receives the information that your browser has called up the corresponding page of our website, even if you do not have a Pinterest profile or if you are not currently logged in to Pinterest. This information (including your IP address) is sent directly from your browser to a Pinterest server in the USA and stored there.



METAMORPH



The purpose and scope of the data collection and the further processing and use of the data by Pinterest, as well as your rights and options for the protection of your privacy, can be found in the privacy policy of Pinterest: <https://about.pinterest.com/de/privacy-policy>

If you do not want Pinterest to associate the information collected via our website directly with your Pinterest profile, you must log out before visiting our website. You can also completely prevent the loading of the Pinterest plugins with add-ons for your browser, e. g. a script blocker „NoScript“ (<http://noscript.net/>).

Youtube Video Plug-in

Third-party content is included on this website. This content is provided by Google Inc. („Provider“). YouTube is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA („Google“).

For videos from YouTube that are embedded on our site, the advanced privacy policy setting is enabled. This means that no information is collected and stored by website visitors to YouTube unless they play the video.

Please refer to Google's privacy policy for the purpose and scope of data collection and the further processing and use of the data by the providers, as well as your rights and settings for the protection of your privacy: <http://www.google.com/intl/uk/+policy/+1button.html>.

Vimeo Video Plug-in

Third-party content is included on this website. This content is provided by Vimeo LLC („Provider“). Vimeo is operated by Vimeo LLC, 555 West 18th Street, New York 10011, USA („Vimeo“).

The tracking tool Google Analytics is automatically integrated with videos from Vimeo that are integrated on our site. We have no influence on the settings of tracking and the analysis results collected through it, nor can we view them. In addition, web beacons are set by embedding Vimeo videos with the website visitors. The purpose and scope of the data collection and the further processing and use of the data by the providers, as well as your rights and settings for the protection of your privacy, can be found in the data protection references of Vimeo: <https://vimeo.com/privacy>.

Evaluation reminder (through Trusted Shops and Ekomi)

If you have given us your express consent to this during or after your order by activating an appropriate checkbox or clicking a button provided for this purpose, we will send your e-mail address for the reminder to 1. Trusted Shops GmbH, Subbelrather Str. 15c, 50823 Ko? In (<http://www.trustedshops.com/>), and 2. eKomi, eKomi, Ltd. Markgrafenstr a e 11, 10969 Berlin (<http://www.ekomi.co.uk/uk/>), so that they remind you by e-mail of the possibility to submit a



METAMORPH



rating. This consent can be revoked at any time by sending a message to or directly to Trusted Shops or eKomi.

Links to other websites

The Metamorph GmbH website contains links to other websites. Metamorph GmbH is not responsible for the data protection policies or the content of these other websites.

Your consent / revocation / information

Should you no longer agree to the storage of your personal data or should it become inaccurate, we will delete or make the necessary corrections (as far as this is possible under applicable law) on your instruction. However, data for billing and accounting purposes are not affected by cancellation/revocation or deletion. At your express request, you will of course receive free information about all personal data that we have stored about you.

The storage duration

Personal data communicated to us via our website will only be stored until the purpose for which they were entrusted to us has been fulfilled. Insofar as legal, especially commercial and fiscal retention periods are to be observed, the storage period for certain data may be up to 10 years. Otherwise, the data is automatically deleted from the server.

Modification of this privacy policy

We reserve the right to change this privacy policy. Changes will be announced on our website in good time. We recommend that you visit the website regularly in order to be informed about the current status of the data protection information. Insofar as a certain type of use of data is subject to your consent and a change in these data protection notices has an effect on the relevant use of data, we will – insofar as required by law – seek your consent again in the event of such changes.

Berlin, 01.12.2017